



COMPANY PROFILE



Company

Voiceland is active in the field of telecommunications. Founded in 2011 by executives with experience in the IT, based in Athens Greece. The main focus of the company is to provide specialized telecommunications services that cater to businesses and professionals. These services are provided both as design, planning and implementation of integrated projects, and in the form of support for existing installations of all sizes. Undertake the design and installation of network and Internet communication systems (VoIP) call centers and VoIP. Voiceland specialized in the field of VOIP telephony, covering the entire range of services offered by this technology and introducing new ideas that offer the consumer better and more reliable communication with the rest of the world.

How can I use the services of Voiceland:

- VoIP PBX (PABX)
- VoIP device
- Application for PC (Softphone)
- Application for smart phones (Softphone)

Our goal is the continuous exploitation and integration of VoIP technologies to improve your daily life. In Voiceland we believe and invest in relationships that we develop with our clients. Our aim is to develop our business, inextricably linked to the development of the activities of our customers. The reliability, support and assurance of our services is a main focus of our course.

Infrastructure

Voiceland is having as sole priority of providing reliable telecom solutions. All the systems of the infrastructure are located across Europe. Our state-of-the-art data centers use the latest technology to guarantee powerful performance and availability. They're reliable too. We've built in multiple levels of redundancy to ensure consistently high performance, including redundant components and multiple active paths for cooling and power distribution. If any one of the data centers suffers power loss, emergency backup generators are ready to kick in to maintain continuity of service. We use a pair of geographically separated core routers that are interconnected to our European data centers and, subsequently, to the Internet. The result is a core uptime of 99.95%. When it comes to sensitive business data, we can't afford to take any chances. Your data are totally secured. Fully compliant with the latest security policies and audit guidelines, we take a meticulous approach ensuring that your private data stays private, and is protected at all times.

Our priority is providing quality and simultaneously secure VoIP telephony!

VoIP PBXs

We offer complete VoIP telecommunications solutions to businesses and residences, offering a wide range of features tailor our call centers supporting all modern technologies. Our specialized staff undertake all stages of implementation of a VoIP call center in order to properly install, whilst ensuring the possibility of future expansion.

More specifically:

- Recording and site survey
- Provide advice based on your needs
- Networking call centers for business branches
- Comprehensive study networking , installation and operations
- Installation and configuration of PBX and devices
- Training mode
- Full support

Give your business all the advantages of a state-of-the-art communication system and simultaneously reduce the cost of your communications between your offices.

Connecting two or more PBXs together via IP network reduce your communication costs and create a single telecommunications system throughout your company to help you communicate effectively with the rest of your team.

Voiceland infrastructure is fully compatible with Microsoft Lync Server and all the most used VoIP Protocols (SIP / H323 / IAX2).



VoIP Interconnections

International

- Belgacom
- British Telecom
- Colt
- IDT Telecom
- KPN
- Tata Communications
- Telia Sonera
- Verizon

Local

- Cosmote
- Cyta
- Vodafone GR

Customers

Call Centers

- Bank FS Group (www.bfsgroup.gr)
- CIS SA (www.cis.gr)
- CQS SA (www.cqs.com.gr)
- First Dial (www.firstdial.gr)
- Flyingpenguin.de UG (www.flyingpenguin.de)
- Helath Living P.C.
- New Voice Contact Services
- Paladino SA (www.paladino.gr)
- Premium Sales (www.premiumsales.gr)
- Sale IN
- Sama In Tel (www.samaintel.gr)
- Telenergy

Car Leasing

- Limitless (www.limitless.gr)

Constructions

- Enbit (www.enbit.gr)

Digital Media

- MADinmedia (www.madinmedia.gr)

Education

- Littles (www.littles.gr)
- IEK KORELKO (www.korelko.gr)
- Research Center Information & Education of Thessaly (www.kepeth.gr)

E-Money Institution

- Everypay (www.everypay.gr)

E-Shops

- 24eshop (www.24eshop.gr)
- Catepool (www.catepool.com)

Health

- IAKENTPO (www.iakentro.com)
- Gymnasium Elixir (www.gymx.gr)

Information Technology - Telecommunications

- ABC Software
- Aerial Τηλεπικοινωνίες (www.aerial.net)
- Angellight Web Services (www.aws.gr)
- Customers DNA (www.customers-dna.com)
- Etherland – Data Center Services (www.etherland.eu)
- Means4 (www.means4.com)
- NSS (www.nss.gr)
- PC Logic LTD (www.pcllogic.bg)
- Relational SA (www.relational.gr)
- Sequence Darras (www.sequence.gr)
- Webjar - Web Design Studio (www.webjar.me)
- Zeropoint (www.zeropoint.gr)

Insurance

- Asfalistra.gr (www.asfalistra.gr)
- One Option Hellas SA (www.youroption.gr)

Law Firms

- Oikonomakis Christos (www.oikonomakislaw.com)
- Οργανισμός για την Υποστήριξη και την Προστασία Καταναλωτών και Επιχειρήσεων (Ο.Π.Υ.Κ.Ε.) (www.opyke.gr)
- Law Firm Maria Giouroukeli (www.giouroukeli-lawfirm.gr)

Lubricants

- Lubrichemo Hellas Co (www.lubrchemohellas.com)

Maritime

- Cardiff Marine Inc. (www.cardiff.gr)
- Mare Ship Management SA
- Minoan Lines (www.minoan.gr)
- Ocean Rig Management Inc. (www.ocean-rig.com)
- TMS Tankers (www.tms-tankers.com)

Media

- Newpost (www.newpost.gr)
- Profilmedia (www.profilmedia.gr)
- Provocateur.gr (www.provocateur.gr)
- TNC Digital Media Group (www.tncgroup.gr)

Publications

- Εκδόσεις Ψυχογιός (www.psichogios.gr)

Real Estate

- Nova Real Estate (www.novarealestate.gr)

Security Systems

- I-Security (www.isecurity.gr)

Telemarketing

- GreenGreen (www.greengreen.gr)